

eHealth Workshop
25-26 April 2013

Middlesex University

London, UK

<http://goo.gl/tgDaf>



eHealth, Legal, Ethical and Governance Challenges



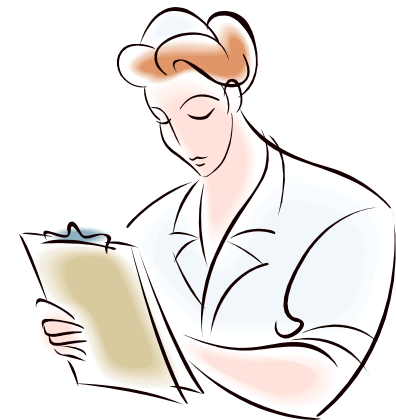
Information Governance & eHealth

Roderick Tooher

Information Governance & eHealth

Governance Phases:

- Clinical & Social Care Governance
- Corporate Governance
- Research Governance
- Information Governance



Health Records Data



The image shows a pair of glasses resting on a "HEALTH INSURANCE CLAIM FORM". The form is filled with various fields and checkboxes, including sections for patient information, insurance details, and a signature area. The text on the form is partially obscured by the glasses and the angle of the shot.

HEALTH INSURANCE CLAIM FORM

1. MEDICARE (Medicare #) MEDICAID (Medicaid #) CHAMPUS (Sponsor's SSN) CHAMPVA (VA File #) GROUP HEALTH PLAN (SSN or ID) FECA BLK LUNG (SSN) OTHER (ID)

2. PATIENT'S NAME (Last Name, First Name, Middle Initial) _____

3. PATIENT'S BIRTH DATE (MM/DD/YY) _____

4. INSURED'S NAME (Last Name, First Name, Middle Initial) _____

5. INSURED'S I.D. NUMBER _____

6. PATIENT STATUS: Self Spouse Child Other

7. SEX: M F

8. EMPLOYMENT? (CURRENT OR PREVIOUS): Employed Married Other

9. FULL-TIME STUDENT PART-TIME STUDENT

10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (CURRENT OR PREVIOUS) YES NO b. AUTO ACCIDENT? YES NO c. OTHER ACCIDENT? YES NO

11. INSURED'S POLICY GROUP OR FECA NUMBER _____

12. INSURED'S DATE OF BIRTH (MM/YY) _____

13. INSURANCE PLAN NAME OR PROGRAM NAME _____

14. IS THERE ANOTHER HEALTH BENEFIT PLAN? YES NO

15. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below.

SIGNED: _____ DATE: _____

16. DATE'S PATIENT UNABLE TO WORK IN CURRENT EMPLOYMENT: FROM: _____ TO: _____

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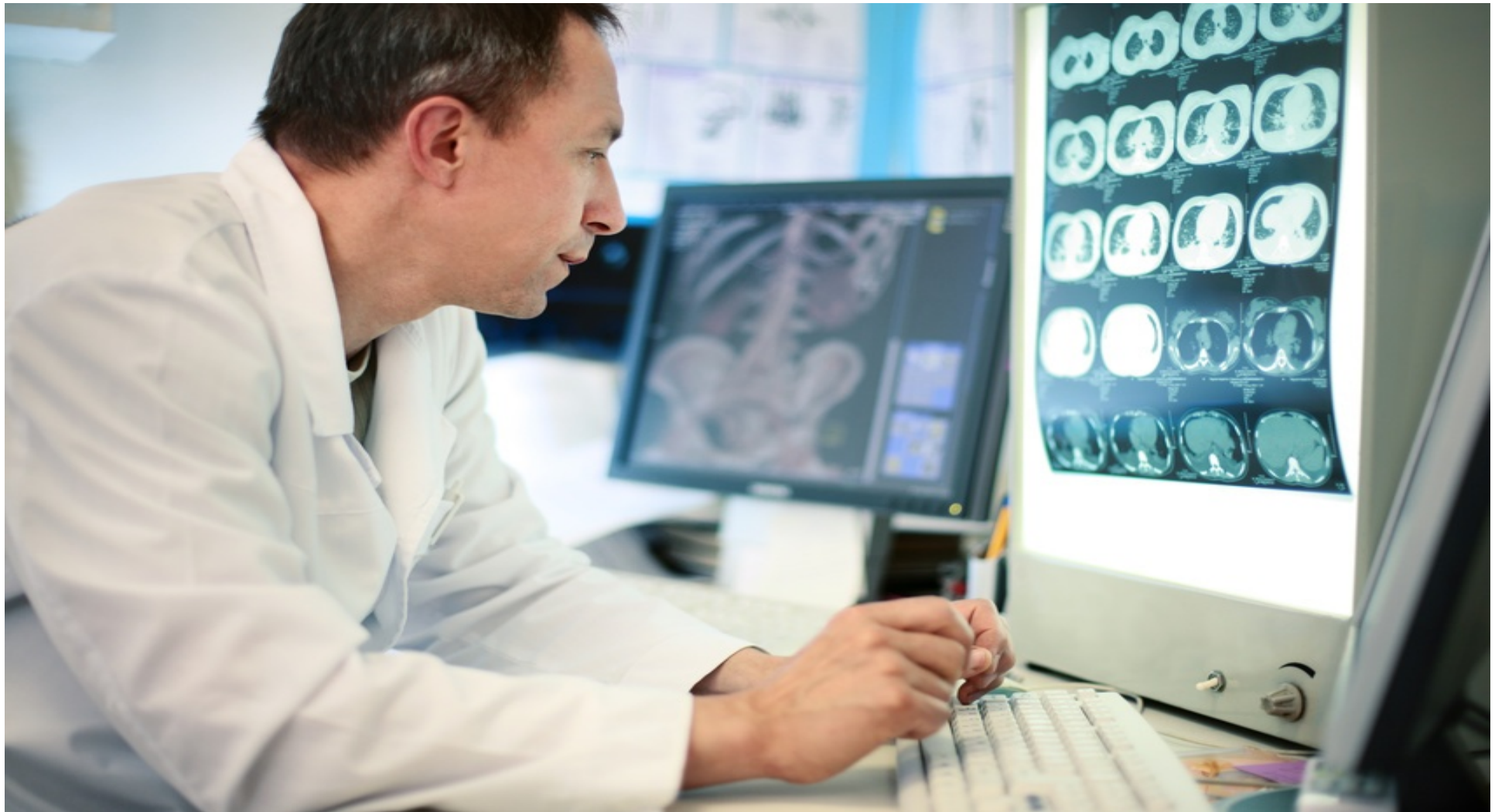
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Clinical Care Activity Data



Telehealth, Telemedicine, Telecare



Information Governance & eHealth

IG sits alongside the other governance initiatives to ensure that personal information is handled legally, securely, efficiently and effectively supporting the overarching aim of delivering the best possible care.

In England there is working model known as the NHS IG Toolkit. So far there are 24 versions of this toolkit designed for different organisations.



Information Governance & eHealth

[Acute Trust](#)
[Ambulance Trust](#)
[Any Qualified Provider - Clinical Services](#)
[Any Qualified Provider - Non Clinical Services](#)
[Clinical Commissioning Group](#)
[Commercial Third Party](#)
[Commissioning Organisation](#)
[Community Health Provider](#)
[Community Pharmacy/DAC](#)
[Dental Practice](#)
[Eye Care Service](#)
[General Practice](#)
[Hosted Secondary Use Team/Project](#)
[Local Authority](#)
[Mental Health Trust](#)
[NHS Business Partner/ITC/ALB](#)
[NHS Business Services Authority](#)
[NHS Direct](#)
[PCT Cluster](#)
[Prison Health](#)
[Secondary Use Organisation](#)
[Social Care Delivery](#)
[Strategic Health Authority/Cluster](#)
[Voluntary Sector Organisation](#)



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The IG requirements for NHS Acute Trusts are given as an example.



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Information Governance Toolkit

Requirements for Acute Hospitals:

1. Information Governance Management
2. Confidentiality and Data Protection Assurance
3. Information Security Assurance
4. Clinical Information Assurance
5. Secondary Use Assurance
6. Corporate Information Assurance



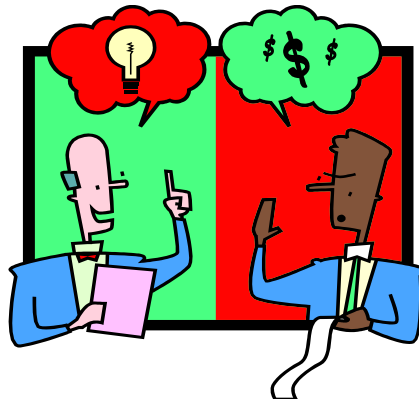
Information Governance & eHealth

Pros:

- Comprehensive
- Adaptable
- Annual Exercise
- Raises Awareness
- Promotes Good Practice

Cons:

- Needs considerable resources
- Has to catch up with new organisations and technologies
- Centrally driven, top down
- Tick box approach
- Relies on self assessment



Information Governance & eHealth

Possible research questions:

- What are the main drivers for information governance? Patients or wider influences?
- What approach to IG is appropriate for certain countries or different types of healthcare system?
- Is a top down, centrally driven approach the best way?
- What type of governance structures in various organisations are most effective?



Information Governance & eHealth

Thank you for your attention.

What do you think?

